



Commercial Bank of Grayson

July 24, 2020

To our customers –

As we said previously: keeping you and our employees safe is our primary operational objective. The message we want to share is that through all circumstances, since 1891, Commercial Bank has been here for the financial needs of the area. A great concern is curbing the rate of infection of individuals, incorporating further safety protocols.

Effective Monday, July 27 - Changes in COVID-19 Bank Protocols will include:

- **For the health and safety of our employees, and customers, we require anyone coming into our buildings to wear a mask. If circumstances prevent wearing a mask, customers may utilize the drive-thru, electronic/digital services, or in certain situations, may call us to discuss accommodations.**

Also starting on Monday, the Interchange Branch Lobby will be closed to regular traffic, with loan officers and customer service representatives available through appointment.

We will strive to keep you informed of any impacts you may experience, assuring you that we remain fully available for your banking needs.

We are a Bank family, our focus is in Enriching our Communities, and Taking Care of People. This continues to remain true during these challenging times. Please remember that this situation, as historic as it is, will eventually pass. Life will return to normal.

We remain available to discuss your financial needs. Please contact us by calling 1 (606) 474-7811.

Sincerely,

Mark D. Strother, President/CEO

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Grayson Office

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